Darien Athletic Association

Policy Form

RETURN POLICY

- **45 Days or more before the start of the season**
  - **F**ull refund minus a $50.00 service charge.
- **Within 45 Days**
  - 50% refund of total registration less any applicable prepaid fees.
- **Start of Season**
  - No refund If a child is dropped from the program for any of the following reasons, NO fees will be REFUNDED. 1. Failure to provide all documents required by deadline dates. 2. The child is a disciplinary problem.
- **NO REFUND WILL BE MADE UNTIL ALL EQUIPMENT HAS BEEN RETURNED.**

GREIVANCE POLICY

- If any parent or participant has a concern or complaint the following procedure must be followed:

1. Talk to head coach
2. If the parent is not satisfied the VP / Director of Sports Operations should be contacted:
   a. DAA - Steve Kirin
3. If the parent is still not satisfied the appropriate President should be contacted:
   a. DAA – Tony Lopez
4. If at this time the parent feels the concern still has not been corrected, the concern should be brought before the Executive Board for further investigation.
5. If at this point the parent is still not satisfied the league President will bring it to the Conference Board. At no time should any individual contact the Conference or National board.

EQUIPMENT POLICY

DAA provides equipment/uniforms for all participants. It is the responsibility of the parent/guardian to keep the equipment/uniform clean and in good condition.
All equipment/uniforms (when applicable) MUST be returned at the end of the season, **and MUST be in CLEAN condition**. **The cost of the equipment not returned is $250.00**.

TRADEMARK POLICY

Any use of the Darien Swarm image is strictly prohibited. A license must be obtained for the use of any Darien Swarm trademark, image, photograph, or logo in or on a commercial product, including premium and promotional items.

Participants Name: _____

Parent Name (print) _____

Parent/Guardian (Sign) _____**Date** _____